

CLAIM FILING PROCESS

SYMBIOTICS FRANCE SA

Version: 3

Application date: 01/2020

Last modification date: 03/2026

Classification: Public

For any claim related to your relationship with Symbiotics France S.A. (the "Company"), please contact the Company by letter at its registered address or by email:

41 Rue des Jeûneurs,
75002 Paris.
contact.france@symbioticsgroup.com

Upon receipt, the Company will send you an acknowledgment of receipt of the claim within a maximum period of 10 working days. The Company will process the claim and come back to you within a maximum period of 2 months from the date of its receipt.

If you are not satisfied with the answers provided in the context of your claim, you have the possibility to contact the Mediation Service of the AMF (Autorité des Marchés Financiers) either (the choice being final for the litigation):

- By letter

Médiateur de l'AMF - Autorité des Marchés Financiers
17, place de la Bourse
75082 Paris cedex 02

- Or by filing in the online Mediation Request Formⁱ.

ⁱ [Demande de médiation | AMF](#)